

DataSense[™]Consumption Management System

DataSense consumption management system is an integral part of the Miltel Communications' AMR/AMI solution. Meter data management (MDM) software platforms are the heart of any smart metering system. MDM systems are designed to capture, process and export data delivered by AMR/AMI systems. This data consists primarily of meter reading data and events. The meter readings are made available for utility billing systems. As AMR/AMI systems generate multiple reading per day, utilities are presented with the challenge of analyzing the vast quantities of data collected. **DataSense** takes MDMs one step further. It includes a suite of BI and big data management and analytics capabilities, providing water utilities with a tool for managing the utility consumption.

DataSense cloud-based consumption management system consolidates interval meter reading data from thousands to hundreds of thousands of meters, and transforms the data into concise consumption information. Data management inherent within the DataSense system allows retrieval of current and historical meter reading information, including granular interval meter reads, as well as daily consumption data. The system provides a quick response to customer inquiries, as well as a set of metering reports. Additional information including customer profile, meter replacement history, installation pictures, notification log and many other data are easily accessed by selecting a tab. Similarly, changing views and layouts is easily performed by DataSense's intuitive user interface. Interfaces are available for all major billing systems and the list of systems supported continues to grow.

Features

- Secure, cloud-hosted platform
- Web based, flexible user definable interface
- Wide range of exception and anomaly reports
- Real-time events and alarm notifications (SMS, e-mail)
- Customizable charts and graphs
- Non-Revenue Water (NRW) hierarchal analysis tools
- Consumer data import from 3rd party software
- Flexible data export features (TXT, CSV, HTML)
- API interface with legacy IT systems (CRM, GIS, etc.)
- Reports linked to Google Maps and Google Street View[™]
- Pictures of meter installation and meter location
- Dynamic set of administration tools
- Supports multi-lingual menus and user interface
- Scalable database, supports any size of AMR/AMI project



